Majeed Khan

US Citizen | Carol Stream, IL 60188 | 331.385.0393 | mkhan367@uic.edu | Portfolio | LinkedIn

Data Analytics | IT Systems | Business Analysis

Data analytics and technical support professional currently supporting AbbVie LabCompute operations. Experience in inventory data validation, Power BI reporting, operating-system upgrades, AI agent development, and technical documentation; skilled in SQL, Python, Excel, and cross-functional collaboration.

Education

University of Illinois Chicago
Master of Science in Management Information Systems | GPA: 3.60/4.00 **Expected: Spring 2027**
Relevant Coursework: Enterprise Application Development, Business Data Visualization, Data Mining for Business

Bachelor of Science in Information and Decision Sciences **December 2025**
Relevant Coursework: Business Analytics, Data Mining, Database Design, Causal Inference

Technical Skills

BI & Reporting	Analysis & Requirements	Systems & Data
Excel (PivotTables, VLOOKUP, Power Pivot), Power BI (DAX, Power Query), Tableau, dashboards, data presentation	Requirements gathering, use cases, process documentation, data validation, SQL (joins, CTEs), Python (Pandas, NumPy), stakeholder communication	Linux (RHEL fundamentals), OS upgrades, AWS (S3, Glue, Lambda, Redshift, Athena), Git, Jupyter, ETL pipelines, data modeling

Professional Experience

Jr. Lab Compute Data Analyst | AbbVie (IRAP) | North Chicago, IL | Sep 2026 - Present
- Validate LabCompute inventory, investigate data discrepancies, and maintain accurate asset and technical records.
- Support Power BI dashboards and reporting enhancements used for lab computing analysis.
- Contribute to AI agent development as part of lab computing initiatives.
- Support operating-system upgrades, document technical issues, and track follow-ups.

Teaching Assistant - IDS 422 | University of Illinois Chicago | Chicago, IL | Aug 2026 - Present
- Support approximately 60 students in Text Mining for Business Applications, explaining analytics and technical concepts.
- Review assignments and Python notebooks; provide feedback and prepare Excel grading reports for faculty.

Business Analyst Intern | GBCS Group | Remote | Jan 2025 - May 2025
- Gathered business requirements, industry data, and stakeholder input for reports and presentations.
- Maintained an Excel/Google Sheets tracker for opportunity requirements, pricing, timelines, and compliance.
- Collaborated with stakeholders to clarify use cases, KPIs, and reporting standards for ad hoc analysis.

Software Engineer - AI Consultant | Outlier | Remote | Jun 2024 - Feb 2025
- Reviewed and corrected AI-generated code and data issues; documented fixes and recurring review patterns.
- Debugged Python evaluation scripts by refining data handling and scoring logic against quality criteria.

Community Engagement & Operations Lead | Helping Hand USA | Illinois | Feb 2024 - Jul 2025
- Tracked event participation and donation data across Midwest events; prepared progress summaries for leadership.
- Processed and reconciled 1,000+ Square transactions with 100% accuracy, supporting reliable operational records.

Project Highlights

Customer Shopping Behavior Analysis | Python, SQL, Power BI (GitHub)
- Cleaned and analyzed 3,900 retail transactions with Python and SQL to identify customer and revenue trends.
- Built a relational SQL data model and Power BI dashboard to communicate KPIs and support repeatable reporting.

MiniERP Warehouse Application | Java, Swing, Object-Oriented Programming
- Built a Java Swing dashboard to track inventory, pending sales orders, and transaction history.
- Implemented FIFO order processing and LIFO undo functionality using linked data structures.

Healthcare Emergency Room Dashboard | Power BI
- Built a Power BI dashboard tracking patient visits, wait times, satisfaction, and referral metrics.
- Created monthly and yearly trends, demographic breakdowns, and interactive filters.

Certifications

Zscaler Zero Trust Cyber Associate | AWS Data Engineering | Microsoft Excel Associate
Career Essentials in Data & Business Analysis